

APRIL 2013



MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES



JULIE GIBSON, ACTING DIRECTOR

Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.

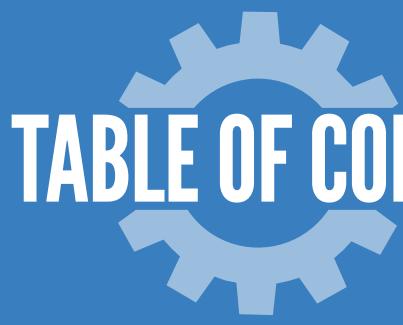


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April 2013

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.6%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$314,086,145.52**

Trust Fund Balance: **\$45,087,187.39**

Number of Employers in the Shared Work Program: **390**

Number of Affected Employees in the Shared Work Program: **29,938**

*So far in 2013, the Department
intercepted
\$18M in tax
returns from claimants
with overpayments.*

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in April: **682**

SIF Balance (as of last day of April): **\$8,275,601.26**

New Permanent Total Disability (PTD) Claims Paid: **22**

Total Amount Paid for New PTD Claims: **\$2,628,525.36**

Average Cost Paid on New PTD Claims: **\$119,478.43**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in April: **182**

First time payments which were due but held in April: **\$3,944,859.26**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in April: **1,213**

Total Amount of 1st Payments which were due but held in April: **\$31,373,621.42**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,155**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$1,270,834**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$82,800**

Number of Missouri Miners Trained: **207**

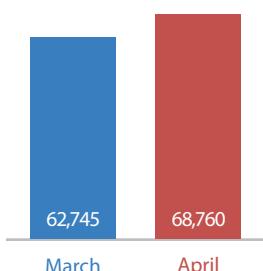
Number of Hazards Found at Missouri Mine Sites: **115**

Number of Miners Assisted by Hazards Removed: **208**

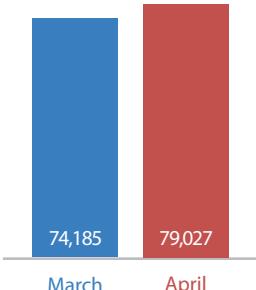
DIVISION OF EMPLOYMENT SECURITY

Ken Jacob, Acting Division Director

CALLS ANSWERED



CALLS IN QUEUE

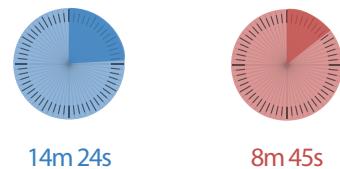


AVERAGE TIME CALLS IN QUEUE



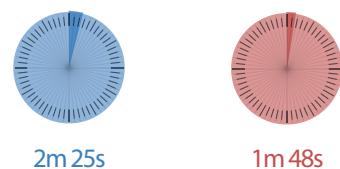
Line to speak with a representative to file a new or renewed claim.

Help



Line to speak with a representative about a question or issue with their claim

Priority



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

Mar. 260 / \$106,474.78 Amounts Apr. 205 / \$81,165.19 Amounts

National New Hire Overpayment Cases due to Crossmatch

Mar. 1,005 / \$501,676.33 Amounts Apr. 667 / \$267,279 Amounts

UI Cases Referred for Prosecution

Mar. 36 / \$7,136,005 Recovered* Apr. 32 / \$2,318,219 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

Mar. 905 / Apr. 692 / YTD: 2,734

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

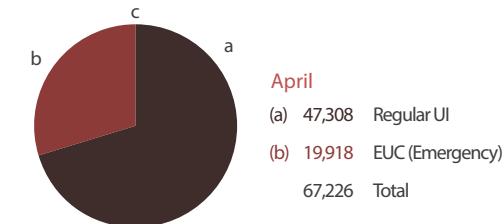
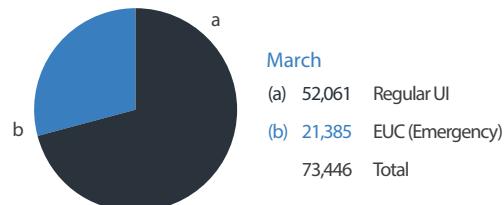
Mar. 123 / Apr. 65 / YTD: 352

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Mar. \$286,266 / Apr. \$364,072 / YTD: \$918,693

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

from 2012 Interest Assessment

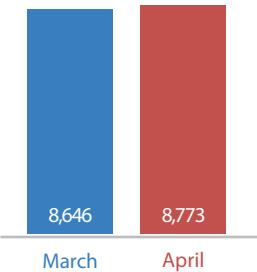
\$ Total Interest Assessment: \$22,562,492.07
Collected: Mar. \$7,106.99 / Apr. \$12,553.99

Outstanding: Mar. \$121,635.94 / Apr. \$109,081.95

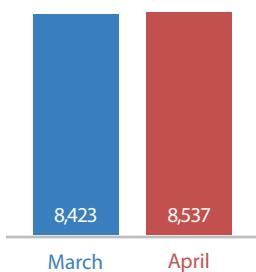
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

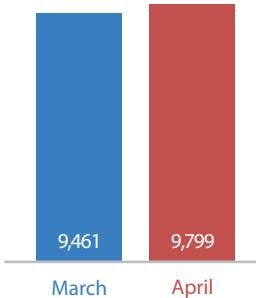
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



FIRST REPORTS OF INJURIES (FROIs) FILED



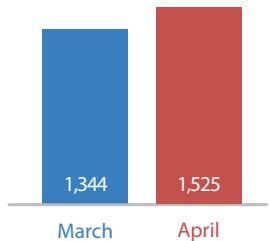
WORKERS' COMPENSATION CASES PROCESSED



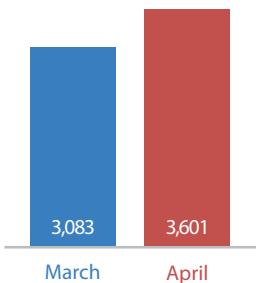
CLAIMS FOR COMPENSATION RESOLVED



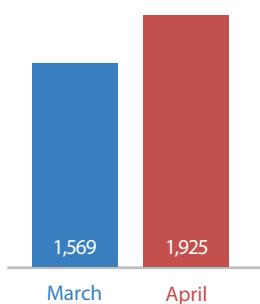
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS

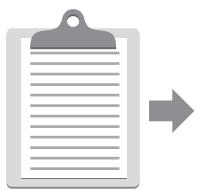


STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Mar. 0
Apr. 2



ELECTIONS HELD

Mar. 2
Apr. 4

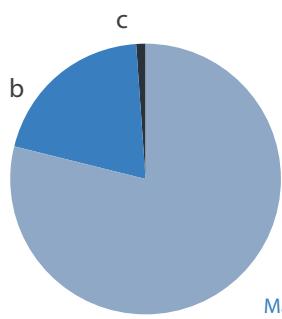
ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)



Mar. 2(30)
Apr. 4(61)

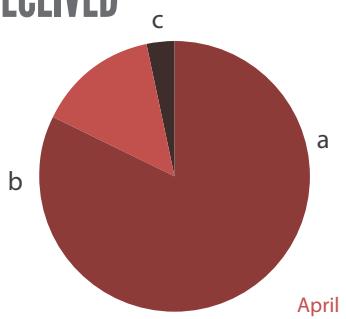
DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director



- (a) 75 Minimum Wage
- (b) 19 Prevailing Wage
- (c) 1 Child Labor
- 95 Total

March

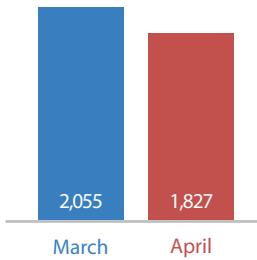


- (a) 80 Minimum Wage
- (b) 14 Prevailing Wage
- (c) 3 Child Labor
- 97 Total

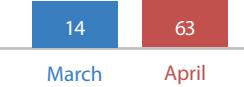
April

CALLS ANSWERED

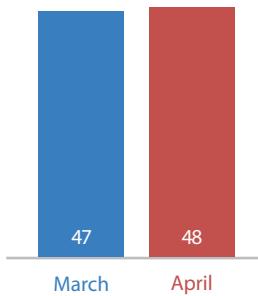
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

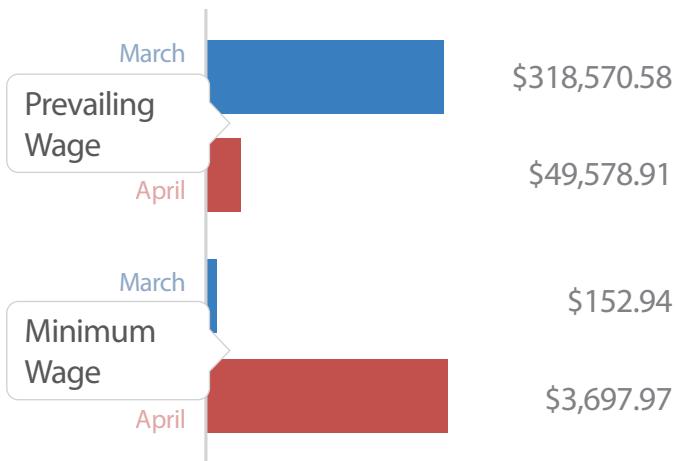


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

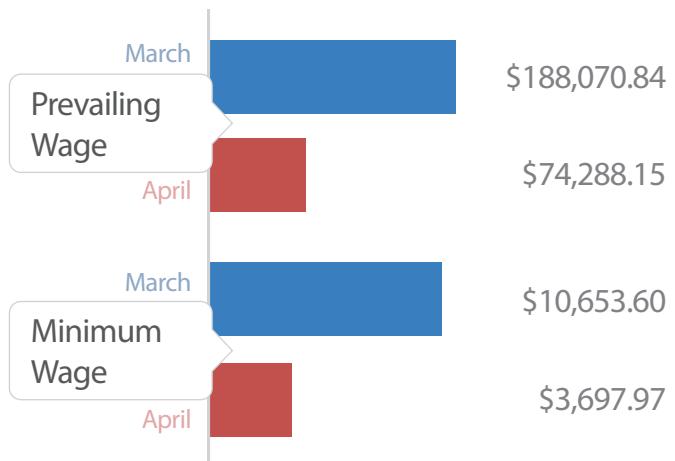
	Mar.	Apr.
Attorney General	0	0
Prosecutor	5	3

AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assessed



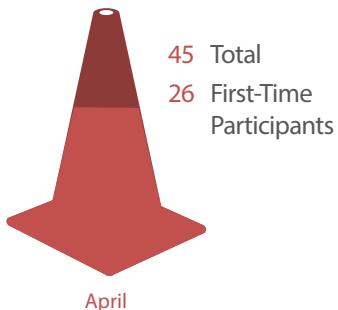
Restitution Collected



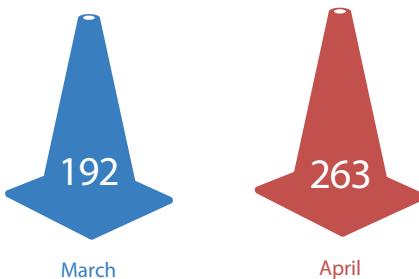
DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



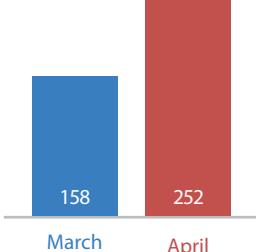
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

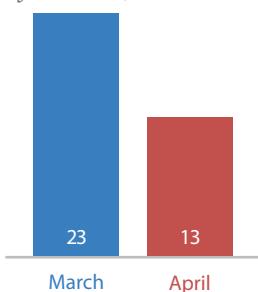
Alisa Warren, Executive Director

CASES CLOSED

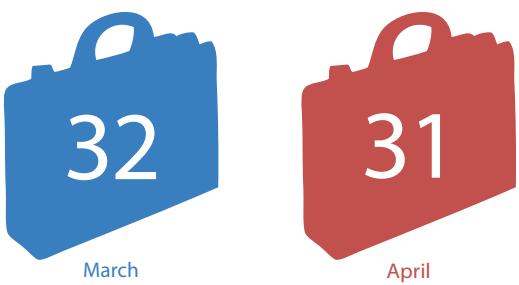


CASES SETTLED

(includes conciliations, mediations,
early resolutions)

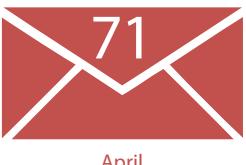


AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

21 Within 180 Days
3 After 550 Days
53 Total



CASES SET FOR HEARING

March 0 / April 0

CASES APPEALED IN CIRCUIT COURT

March 0 / April 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	March	April
Participants	28	173
Sessions	2	5

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

March	April	
10,635	10,131	Workers' Compensation http://www.labor.mo.gov/DWC/ http://www.labor.mo.gov/DWC/about.asp
866	841	Second Injury Fund http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp

DIVISION OF LABOR STANDARDS WEB HITS

March	April	
6,164	6,181	Minimum Wage http://www.labor.mo.gov/DLS/MinimumWage/
3,714	3,616	Wage & Hour http://www.labor.mo.gov/DLS/General/

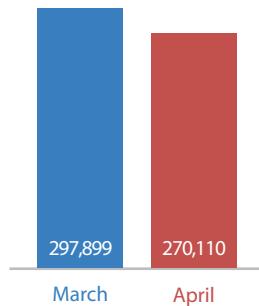
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



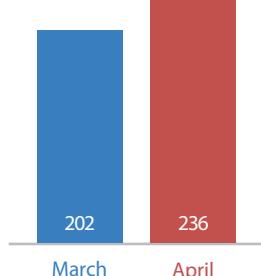
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



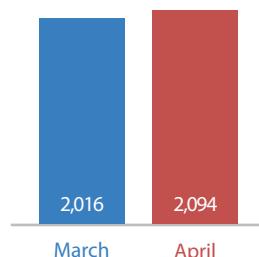
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/worker_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



TOTAL LABOR.MO.GOV

WEBSITE HITS

APRIL

649,990

Total Views for MoLaborDept Channel: 306,856

Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri *4,326 views*
2. What's Next? *1,939 views*
3. Calculating Your Weekly Benefits *611 views*
4. What's Next? - Part 1 *531 views*
5. What's Next? - Part 2 *365 views*

5 Most Recent YouTube Videos

1. This Week's Unemployment FAQ: April 30, 2013 *54 views*
2. This Week In Labor: April 29, 2013 *75 views*
3. Life After a Layoff: An Inspirational Short *45 views*
4. MO Department of Labor Featured on Top Money Managers 3 *164 views*
5. 2013 Missouri Workers' Memorial Tribute Video *132 views*

Featured Video on YouTube http://youtu.be/8QwzHDbE_wA

